**Areas of business**

<table>
<thead>
<tr>
<th>System and product certification</th>
<th>Potential checks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verification and validation</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Training and certification of persons</th>
<th>Award Quality Champion and Talent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Globally recognized training</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Austria Quality Seal</th>
<th>National and international Quality Labels</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality guidelines</td>
<td></td>
</tr>
</tbody>
</table>

| Austrian Excellence Award | Excellent Austrian companies |

**Customer Benefits**

**Increase of:**
- legal certainty
- agility
- image
- efficiency
- turnover
- competitiveness

**Decrease:**
- vulnerability
- rigidity
- duplications
- misproduction
- costs
- error rates

**Unique Selling Points**

Quality Austria...

- has the most extensive scope of accreditation in the field of management systems in Austria.
- is a source of inspiration and an expert for the Integrated Management System.
- is a member of the EOQ (European Organization for Quality) and therefore a direct line to a "European certificate".
- is a center of competence through its participation in various ISO standardization bodies and international certification networks, such as IQNet, EFQM etc.
- adjusts the offer to its customers’ needs and supports them in focusing on long-term goals.
- has a network of over 1,000 experts, who can support you with pinpoint accuracy.

**Accreditation**

Accredited by the BMDW (Federal Ministry for Digital and Economic Affairs)

The BMDW formally confirms that Quality Austria has the competence to carry out certain conformity assessment tasks.

**Core Competence**

Integrated Management System

- Quality ISO 9001
- Safety
- Industry Standards
- Environment
- Auditors
- Food safety
- Special Products
- Knowledge transfer
- Training
- Certification, Verification and Validation
**Employees / Locations**

Customer Service Center (CSC)

Am Winterhafen 1
4020 Linz, Austria
Phone: +43 732 34 23 22
office@qualityaustria.com

Headquarters

Zelinkagasse 10/3
1010 Vienna, Austria
Phone: +43 1 274 87 47
office@qualityaustria.com

**Certificates**

Total certificates issued for...

<table>
<thead>
<tr>
<th>Category</th>
<th>Persons</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality</td>
<td>52,700</td>
</tr>
<tr>
<td>Automotive</td>
<td>51,200</td>
</tr>
<tr>
<td>Environment</td>
<td>400</td>
</tr>
<tr>
<td>Safety</td>
<td>600</td>
</tr>
<tr>
<td>Food</td>
<td></td>
</tr>
</tbody>
</table>

**Network Partners**

Independent cooperation partners
auditors, trainers, assessors and experts

- from that...
  - in Austria 400
  - abroad 600

**Sales, Investment**

Annual turnover 2019

€ 21,5 M

Turnover growth

- 2015: +6,7%
- 2016: +2,2%
- 2017: +0,5%
- 2018: +7,0%
- 2019: +0,9%

In accordance with the non-profit nature of the owners, the earned income is reinvested.

**Foundation Institute for Integrated Quality Design (IQD)**

In October 2015, the Foundation Institute for Integrated Quality Design was founded on the initiative of Quality Austria and the Province of Upper Austria. It is an interdisciplinary research institute at the interface of management and engineering with a focus on research and teaching in the areas of sustainability-oriented innovation, integrated quality management (systems) and design for circular economy.


**qualityaustria Partners**

(Cooperation and license partners)

Organizations in total 33

Europe

- Albania
- Bosnia Herzegovina
- Bulgaria
- Great Britain
- Italy
- Croatia
- Macedonia
- Montenegro
- Poland
- Russia
- Serbia
- Slovakia
- Czech Republic
- Turkey
- Ukraine
- Hungary
- Belarus
- Russia

Middle East / North Africa

- Bahrain
- Iran
- Qatar
- Morocco
- Saudi Arabia
- Tunisia
- United Arab Emirates

Asia

- China
- India
- Japan
- Kazakhstan
- Korea
- Central Asia

America

- Chile
- Costa Rica
- Uruguay

**qualityaustria Events (German)**

Health, Social Services and Health Tourism

Transport

Risk and Security

Medical Devices

Social Accountability

Excellence

Customized Products for Special Industries

**qualityaustria Forum**

Environment and Energy Forum

Food Forum

Health Forum

Winners' Conference and Austrian Excellence Award

Edition: March 2020