Areas of business

- System and product certification
- Training and certification of persons
- AQA (Austrian Quality Assurance)
- Austrian Excellence Award

Customer Benefits

- Increase of:
  - legal certainty
  - image
  - efficiency
  - customer focus
- Decrease of:
  - vulnerability
  - rigidity
  - duplication

Unique Selling Points

- Quality Austria... has the most extensive scope of accreditation in the field of management systems in Austria.
- is a source of inspiration and an expert for the Integrated Management System.
- is a member of the EOQ (European Organization for Quality) and therefore a direct line to a "European certificate".
- is a center of competence through its participation in various ISO standardization bodies and international certification networks, such as IQNet, EFQM etc.
- adjusts the offer to its customers' needs and supports them in focusing on long-term goals.
- has a network of over 1,000 experts, who can support you with pinpoint accuracy.

Accreditation

- Accredited by the BMDW (Federal Ministry for Digital and Economic Affairs)
- The BMDW formally confirms that Quality Austria has the competence to carry out certain conformity assessment tasks.

Proprietors

- Austrian Association for the Promotion of Quality and Management Systems 59%
- Austrian Association for Quality Assurance 30%
- Austrian Society for the Promotion of Quality 8%
- Austrian Foundation for Quality Management 3%

Core Competence

- Integrated Management System
- Special Products
- Safety
- Industry Standards
- Environment
- Training
- Certification, Verification and Validation
- Knowledge Transfer
Employees / Locations

Customer Service Center (CSC)
Zellergasse 10/3
1010 Vienna, Austria
Phone: +43 1 274 87 47
office@qualityaustria.com

Headquarters
Am Winterhafen 1
4020 Linz, Austria
Phone: +43 732 34 23 22
office@qualityaustria.com

Network Partners
Independent cooperation partners
- auditors, trainers, assessors and experts
  - from that... - 1,000
  - in Austria - 400
  - abroad - 600

Sales

Annual turnover 2020
€ 20,7 M

Turnover growth
+2,2% +0,5% +7,0% +0,9% -3,7%

In accordance with the non-profit nature of the owners, the earned income is reinvested.

Subsidiaries

CIS - Certification & Information Security Services GmbH
CEO Klaus Veselko
www.cis-cert.com

QMD Services GmbH
CEO Anni Koubek
Conformity assessment body in Medical devices area
www.qmdservices.com

Certificates

Total certificates issued for...

<table>
<thead>
<tr>
<th>Organizations</th>
<th>Persons</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality</td>
<td>51,200</td>
</tr>
<tr>
<td>Automotive</td>
<td>52,700</td>
</tr>
<tr>
<td>Environment</td>
<td></td>
</tr>
<tr>
<td>Safety</td>
<td></td>
</tr>
<tr>
<td>Food</td>
<td></td>
</tr>
</tbody>
</table>

qualityaustria Partners
(Convention and license partners)

Organizations in total 32

Europe
- Albania
- Bosnia Herzegovina
- Bulgaria
- Italy
- Croatia
- Macedonia
- Montenegro
- Poland
- Russia
- Serbia
- Slovakia
- Czech Republic
- Turkey
- Ukraine
- Hungary
- Belarus

Middle East / North Africa
- Bahrain
- Qatar
- Morocco
- Saudi Arabia
- Tunisia
- United Arab Emirates

Asia
- China
- India
- Japan
- Kazakhstan
- Korea
- Central Asia

America
- Chile
- Costa Rica
- Uruguay