



Quality Seal for Social Companies

Social, economic and organizational quality standards



MOTIVATION AND BENEFITS

The Quality Seal developed by arbeit plus is an award for social enterprises (SU) that work according to clearly defined social, organizational and economic quality standards.

The social enterprise awarded with the Quality Seal commits itself to the continuous review and further development of the quality standards of its own organization as well as its products and services.

Organizational development and quality improvement

As part of the application process for the Quality Seal, selected experts analyze the company with regard to certain quality standards. They examine, for example, how effectively and efficiently funds and resources are used. At the same time, they look at the company's strengths and development opportunities. The insights gained are then used to initiate future quality-assuring and quality-enhancing developments. In short: they lead to further improvements in the social enterprise.

Supported by AMS Austria

The Quality Seal for social companies implementing social integration is promoted and financed by the Public Employment Service (AMS) Austria. "We know how important high quality standards are in our daily work at AMS - we expect the same from the organizations we work with. Both sides benefit from the high standard and ultimately the people who are successfully integrated into the labor market through social enterprises," says Herbert Buchinger, CEO of AMS Austria, on the occasion of an award ceremony for the Quality Seal.

TARGET GROUP

The Quality Seal is intended for companies and organizations that define the social and professional integration of people as a primary purpose. Social enterprises meet one of the following criteria:

- The company enters into service relationships with their target group or creates employment relationships for their target groups. Specialists train people and/or accompany them through the work processes. Social and pedagogical support is provided for the SU target group.

- Qualified professionals advise, mentor and accompany people in a sustainable and process-oriented manner in their personal development and competence enhancement, especially with regard to inclusion in the labor market.

All social enterprises are committed to active gender mainstreaming (GM) and diversity management (DM) and the company's goal is not to generate profit for the owners.

REQUIREMENTS

General requirements to enter the assessment process are the fulfillment of the pre-requisites as well as the mandatory and key criteria.

In this check of the preconditions it is determined whether

- the company is a social enterprise (see target group),
- a general orientation towards certain basic values, such as non-profit, anti-discrimination, social integration and alignment with the UN Sustainable Development Goals, etc., is given,





- the relevant legal (in particular labor law) framework conditions are complied with, and
- the following mandatory and key criteria are met:
 - equal pay for equal work,
 - the clearly defined core process is directly related to the priority stakeholder group,
 - ongoing collection of the results of the core process.

ACCREDITATION

The Quality Seal for Companies implementing Social Integration is awarded on the basis of the cooperation agreement between arbeit plus and Quality Austria - Trainings, Zertifizierungs und Begutachtungs GmbH and (upon request) is linked to an Award according to the EFQM Model.

OTHER RELEVANT STANDARDS

EFQM Model, ISO 9001

QUALITY AUSTRIA – WHO WE ARE

We are the leading Austrian contact for the Integrated Management System, based on quality, environmental and OH&S (occupational health and safety) management, and the topic of business excellence. Our main focuses are system and product certification, training and personal certification. We are accredited by the Federal Ministry for Digital and Economic Affairs (BMDW) for system, product as well as personal certification and have many international registrations and accreditations. Furthermore, we present the Austrian Excellence Award together with the BMDW and award the Austria Quality Seal.

Additionally, we organize several forums and conferences and have issued numerous publications. We participate actively in standardization bodies and international networks such as EOQ, IQNET and EFQM. We cooperate with some 50 partner and member organizations worldwide and thus ensure the facilitation of global know-how.

Having more than 1.000 auditors, trainers, assessors and technical experts all over the world, we ensure the successful implementation of standards and regulations within the organizations and provide sector and product specific knowledge with a very high focus on practical relevance. More than 10.000 customers in approx. 30 countries and over 6.000 annual participants in our trainings benefit from the long-standing expertise of our organization. We adapt our offer according to our clients' needs and support them in achieving their long-term goals!



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